

D Sustainability Statement

The companies

Dolder Hotel AG is a public limited company comprising the five-star Dolder Grand hotel, the four-star Dolder Waldhaus hotel (currently in temporary use) and several smaller properties.

Dolder Eis & Bad AG – consisting of Dolder Bad, Dolder Kunsteisbahn and Dolder Sportrestaurant – falls under the management system of Dolder Hotel AG on the basis of a service agreement and obtains various services and administrative resources from the Dolder Hotel AG.

Since its opening in 1899 as the Grand Hotel & Curhaus, the Dolder Grand has been a favoured destination for high society and guests from around the world and offers the right setting for people with a sense of indulgence: 175 luxurious rooms and suites, exquisite gastronomy, a spa encompassing 4,000-square-metres and generous event and seminar facilities. Today, the modern City Resort is characterised by its unique history, Michelin-starred cuisine, an original architectural design and works of art by national and international painters and sculptors. The Dolder Grand is a member of The Leading Hotels of the World, Swiss Deluxe Hotels and Responsible Hotels of Switzerland.

Situated in natural surroundings yet close to the city, the Dolder Bad has been popular with guests and locals who enjoy an active lifestyle for decades. In addition to the outdoor pool with diving board and two separate paddling pools, the Dolder Bad also has a 10,000-square-metre lawn with areas for sport and sunbathing surrounded by trees. Built in 1930, Dolder Kunsteisbahn (open-air ice-skating rink) is one of the largest open-air ice-skating rinks in Europe, with 6,000 square metres of ice. The ice rink has been popular with people of all ages in the city of Zurich for many years.

Dolder Hotel AG as well as Dolder Eis & Bad AG have a certified management system in accordance with ISO 9001:2015 and an environmental management system certified according to the EarthCheck Company Standard.

The sustainability vision

For us, sustainability means responding to the demands of all stakeholders and points of view and striving for long-term solutions for social, environmental, and economic sustainability that go beyond mere compliance with legal requirements.

Social sustainability

We work together responsibly, respectfully and on a long-term basis - within the company and outside of it with our partners.

Strengthening social values is an important part of our internal and external relationships with our stakeholders. Internally, we do this by offering our employees various internal training opportunities and attractive benefits, for example, and by treating everyone fairly and equally. Wherever possible, we give preference to employees living in the region.

We meet the social demands of external stakeholders by, among other things, committing to the fair-trade principle and giving preference to local products and producers.

Environmental sustainability

We work with partners, suppliers, employees, and guests to reduce our ecological footprint, focusing on critical areas such as CO2 emissions, energy consumption, use of food items, procurement and water management. Additional aspects include the protection of natural resources and the minimisation of waste and pollution. We aim to limit the use of natural resources wherever possible.

Economic sustainability

Profitability and efficient processes ensure our competitiveness and further development. We want to combine social and economic benefits in all core processes. In doing so, we always strive to act in a future-oriented manner.

With this credo we remain financially independent and a reliable employer. It also enables us to make the necessary investments. These investments ensure the long-term development of Dolder Hotel AG and the trust of our shareholders.

The environmental management system

We are aware of our potential negative effects on the environment and society. For this reason, we have introduced an environmental management system that complies with the EarthCheck Company Standard. EarthCheck is a leading international environmental certification and benchmarking programme, and a partner on our mission.

Dolder Hotel AG strives to achieve best practice results for environmental and social sustainability. The relevant indicators are summarised in regular reports system. That forms the basis for continuous improvement. Active promotion of employee awareness of sustainability is essential for this process.

Achieving our goals is a long-term and never-ending process that requires many changes. However, we are firmly convinced that our sustainability efforts are in the interest of both present and future generations.



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André Meier
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Markus Granelli
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René Lächli
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