

# THE DOLDER GRAND

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Press release

## PUDU CC1 – AI ROBOTICS AT THE DOLDER GRAND

**A big help despite its small size – the Dolder Grand is now using mobile and innovative robotics for its housekeeping. As well as providing a personalised guest service, the PUDU CC1 uses its AI to assist the Dolder Grand staff.**



As an all-rounder with artificial intelligence, it has its finger on the pulse. The PUDU CC1 cleaning robot operates unattended and, thanks to its sophisticated positioning system, is ideally equipped to implement navigation solutions for tasks in complex scenarios more efficiently. Four different cleaning functions enable effective cleaning of various floor surfaces. In addition, the PUDU CC1 navigates in all directions, refills with water automatically and returns to the charging station by itself when its power is running low.

Above all, however, the PUDU CC1 is of great assistance to staff during the hotel's daily operations. "We are looking to the digital future with great optimism. The advantage of artificial intelligence in the shape of our cleaning robot is the time saved, which allows our staff greater scope to focus more on their role as hosts. We are all passionate hosts and, as staff, therefore want to invest as much time as possible into creating unique moments for our guests," says Randy Hitti, Director of Rooms Division, outlining the android's purpose. "Using the PUDU CC1 to clean our extensive event facilities, guest floors and lobby areas within the City Resort now enables our staff to focus on our guests more effectively."

General Manager Markus Granelli adds: "Creating a positive team atmosphere and offering modern employment conditions within an appreciative environment have always been top priorities for us. This includes our young staff's strong desire for a good work-life balance and more creative leeway at work; by adopting innovative solutions, we are striving to optimise the processes within our workflows in order to make this possible for our staff on a daily basis and create greater freedom. Against this background, our trust in AI technology and AI systems is not just a business issue but, in particular, also a social issue, as we want to make our staff part of this exciting process."

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## About the PUDU CC1

The cleaning robot has a suction power of 17,000 PA, fits perfectly into any corner and is equipped with a 15-litre clean water tank.

## The Dolder Grand

With its 175 luxurious rooms and suites, exquisite cuisine, a spa encompassing 43,056 sq ft with a separate ladies 'and gentlemen spa, generous banqueting and seminar facilities and a remarkable art collection, the Dolder Grand is a member of the Leading Hotels of the World, Swiss Deluxe Hotels and Responsible Hotels of Switzerland. The Hotel's elevated location between pulsating city and invigorating nature provides guests with magnificent views over Zurich, the lake and the Alps. The 5-star-deluxe property carries the signature of architects Norman Foster as well as Sylvia Sepielli and is one of Zurich's most famous landmarks. <https://www.thedoldergrand.com/>

For key shots and fact sheets please visit our [Newsroom](#).

## Media contacts:

The Dolder Grand  
Joachim Schweier  
Senior Marketing & Communications Manager  
Tel +41 44 456 60 00  
[joachim.schweier@dolderhotelag.com](mailto:joachim.schweier@dolderhotelag.com)

PR/Ticular  
Laura Amanzi  
Managing Director Zürich  
Tel +41 76 419 17 10  
[laura.amanzi@pr-ticular.com](mailto:laura.amanzi@pr-ticular.com)